

DOGSTOWN UNIVERSITY

GUEST INFORMATION SHEET

Please complete this form and	bring it with you at c	check-in.	
Owner's Name:			
Preferred Accommodations:	☐ Small Mini ☐ X-Large ☐ Playroom	- 8	□Large □ Lounge □ Cat Condo
Pet Name(s)	Breed(s)		
(1)			
(2)			
(3)			
(4)			
Additional Info:			_
Owner's Information			
Name:			<u> </u>
Address:			_
City/State/Zip Code:			
Home Phone:	Cell Phone:		
Work Phone:	Other:		
E-Mail Address:			_

E	Emergency Contact Informati	<u>ion</u>	
N	Vame:		
R	elationship:		
A	ddress:		
F	Iome Phone:	Cell Phone:	
V	Vork Phone:	Other:	
P	lease list anyone who has per	ermission to pick up your pet(s) other the	han the name listed
a	bove:		
V	eterinarian Information		
	_		
N	Jame:		
A	ddress:		
P	hone:F	Fax:	
		-	
F	Iow did you hear about Dogst	town University?	
	Google		
	Groupon		
	Clipper Magazine		
	Clipper Double Take Deals		
	Drive By		
	Word of mouth		
	Family/Friend		
	Postcard		
	Advertisement (specify)		
	Other		

Pet Information

All information required prior to check-in.

Please complete a separate information sheet for each pet. Pet Name: _____ Color/Markings: _____ Approximate Weight: ____ Age: _____ Birthday: _____ \sqcap Male Neutered: \square Yes \square No Spayed: ☐ Yes ☐ No **∏** Female All pets must be a minimum of 5 months old with up to date booster vaccinations. All pets 7 months old must be spayed or neutered before check-in. Microchip/Other No.: Company Name & Contact No.: Current Vaccination Records (Required Prior to Check-in) (Please provide month/date/year) Dog: DHPP:_____ Rabies: ______(1 yr or 3 yr accepted)
Bordetella: ______(6 mo or 1 yr accepted) Fecal Exam: _____ (required every 6 months) Other: _____ Cat: FVRCP (Distemper) _____ FeLV (Leukemia): Rabies: ___ Other: _____ Vet info provided by: \square Owner \square Veterinarian \square On file w/DTU

Condition(s):	
Name of Medication(s):	
Allergies:	
Special Instructions:	
Flea, Tick and Heartworm Control:	
Product Name	Date Last Given
Feeding Requirements:	
Please bring your pet's own food, properly labeled should be packaged in Ziploc baggies and label allowed. We recommend packing extra meals in the provide food for an additional charge.	led. No bags of food or large containers
Brand of food:	Canned Dry
Number of feedings per day:Time of feeding	g(s) AM: PM:
Amount at each feeding: for a total of	per day
Special instructions:	
Notes:	

Medication Requirements (Additional charges apply - See price sheet)

<u>Profile</u>
How long has your pet been in your family?
Where did you obtain your pet?
Has your pet previously stayed overnight at a boarding facility? ☐ Yes ☐ No
Has your pet ever been crate trained? □Yes □No
Does your pet sleep in a crate at home? ☐Yes ☐No
Does your pet socialize with a large group of similar pets? ☐ Yes ☐ No
Describe your pet's temperament (mellow, calm, ball chaser, jumper):
What commands does your pet know?
How do you correct and/or discipline your pet?
Does your dog have any behavioral problems? ☐ Yes ☐ No

If so, please describe:

Does your pet have a problem with any type of animal, person or situation?		
☐ Yes ☐ No If so, please describe:		
Does your pet have a physical/health condition that would merit restrictions on his/her		
activities? Yes No		
If so, please describe:		
Does your pet have any sensitive areas on his/her body? ☐ Yes ☐ No		
If so, please describe:		
Is your pet frightened by loud or any specific noises? \Box Yes \Box No		
If so, please describe:		
Does your pet have any history of biting, scratching, other? \Box Yes \Box No		
If so, please describe:		
Has your pet ever growled or snapped at anyone who has touched his/her food or toys? $Y_{es} \square N_0 \square$ If so, please describe:		
Has your pet ever jumped over a fence? ☐ Yes ☐ No		
By signing below, you confirm that the above information is correct and that you will		
provide updated information before future visits.		
Signature: Date:		

GUEST STAY REQUIREMENTS & POLICIES

Screening:

- All dogs must pass our temperament screening and physical exam prior to their first stay.
- All dogs must be well socialized, not protective of toys or space and non-aggressive.
 - Please contact us for an appointment and allow 30 minutes for the screening.
- ❖ All dogs must be walked on our grass area before entering our lobby.
- ❖ All dogs must be restrained (on leash) before entering and departing our lobby.
 - You must have a leash when you pick-up your pet.
 - We enforce the local leash law

Reservations:

- Please make a reservation for your pet's stay with us as far in advance as possible.
- Additional "holiday charge" per dog of \$16 (Applies to holiday only, not entire stay)
- Holidays: Easter, Memorial Day, 4th of July, Labor Day, Thanksgiving, Christmas, New Years

❖ Flea/Tick Prevention:

- All pets must be on a monthly topical flea and tick treatment. Please
- apply flea/tick protection at least 24 hours before arriving.
- If your pet is not on a preventative at the time of boarding or daycare we will provide "Frontline Plus" for a fee of \$20.00.

❖ Sick Pets:

- If your pet is sick, please take him/her to your veterinarian
- We reserve the right to refuse a visit if your pet arrives sick or flea-infested.
- If your pet gets ill while staying with us, we will either quarantine your pet until you can pick him or her up, or we will take your pet to a veterinarian, as we deem necessary. For your pet's safety, we recommend a 7 day waiting period after he or he has visited the veterinarian's office, dog park or any other day care or boarding facility.

LOBBY / BOARDING HOURS

- ❖ The lobby will be closed for naptime from 12 Noon-2 PM every day.
 - There will be NO pick-up and drop off during those hours.

Boarding Hours:

- Check-In:
 - Monday Friday 7:00 am to Noon and 2:00 pm to 7:00 pm
 - Saturday 8:00 am to Noon and 2:00 pm to 4:00 pm
 - Sunday 2:00 pm to 4:00 pm
- Check-Out:
 - Monday Friday 7:00 am to Noon and 2:00 pm to 7:00 pm
 - A \$10 late fee per dog will be charged for pick-ups after 7:00pm
 - Dogs not picked up by 7:30 pm will be boarded for the night and charged accordingly.
 - Saturday 8:00am to Noon and 2:00 pm to 5:00 pm
 - A \$10 late fee per dog will be charged for pick-ups after 5:00 pm
 - Dogs not picked up by 5:30 pm will be boarded for the night and charged accordingly.
 - Sunday between 2:00 pm to 5:00 pm
 - A \$10 late fee per dog will be charged for pick-ups after 5:00pm
 - Dogs not picked up by 5:30pm will be boarded for the night and charged accordingly.
 - Check-out after 12 Noon will incur a \$16 daycare charge.

DAYCARE HOURS

- ❖ Daycare Hours: 7am to 7 pm
 - Check-In
 - Monday thru Friday 7:00 am to 10:30 am or after 2 pm for afternoon session
 - Saturday 8:00 am 10:30 am
 - Check-Out
 - Monday thru Friday
 - Mornings until 12 Noon
 - Afternoons 2 pm 7 pm
 - A \$10 late fee per dog will be charged for pick-ups after 7:00 pm
 - Dogs not picked up by 7:30 PM will be boarded for the night and charged accordingly.
 - Saturday
 - Mornings until 12 Noon
 - Afternoon 2 pm 5 pm
 - A \$10 late fee per dog will be charged for pick-ups after 5:00 pm
 - Dogs not picked up by 5:30 PM will be boarded for the night and charged accordingly.

Your dog has had a long day and is pooped... Please be prompt in picking up!

Dated: Signat	ure:
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Dogstown University Client Agreement

This is a contract between Dogstown University and Pet Owner(s)

- 1. Owner agrees to pay the rate for boarding, bathing, and daycare on the date the pet is checked out of Dogstown University.
- 2. Owner further agrees to pay all costs and charges for any and all services needed or requested, including, but not limited to, any and all veterinary costs for the pet during the time the pet is in our care, and any veterinary costs incurred due to the pet's stay. Owner further agrees that the pet shall not leave the facility until all charges incurred are paid to Dogstown University by owner.
- 3. Owner agrees that should the pet require medication, there will be additional charges based on requirements.
- 4. It is expressly agreed by the owner and Dogstown University that Dogstown University liability shall in no event exceed the lesser of current chattel value of a pet of the same breed or species or the sum of \$300.00 per animal. The owner further agrees to be solely responsible for any and all acts or behavior of said pet while in the care of Dogstown University.
- 5. Owner specifically represents that he or she is the sole owner of the pet, free of all liens and encumbrances.
- 6. Owner specifically represents to Dogstown University the pet has not been exposed to rabies or distemper within a thirty (30) day period prior to any stay.
- 7. Owner agrees, if pet shows any signs of fleas or ticks during its stay that Dogstown University may bathe said pet and owner will be charged accordingly.
- 8. If pet becomes ill or if state of the animal's health otherwise requires professional attention, Dogstown University, in its sole discretion, may engage the services of a local veterinarian or provide appropriate medical attention to the animal and any and all expenses thereof shall be paid by the owner.

- 9. Owner is aware that by leaving said pet at Dogstown University, or any other pet facility, said pet is at a higher risk of contracting kennel cough or other viruses. Although all of the pets are required to be vaccinated, no vaccine is 100% guaranteed. There are some strains of kennel cough not covered by the bordetella vaccine. Owner understands he/she will be responsible for all medical bills incurred due to pet's illnesses.
- 10. Owner agrees that any behavior deemed dangerous, not safe or appropriate by Dogstown University staff may result in dismissal from the program.
- 11. I understand that I am solely responsible for any harm or damage caused by my dog(s) to persons or property of the Owners, employees, licensees, invitees of Dogstown University, or any other pets housed or visiting Dogstown University while my dog(s) is/are attending Dogstown University daycare or boarding.

Owner, his/her heirs and any assigns hereby release Dogstown University, its agents, officers, subcontractors, employees, animal owners, customers and potential customers of Dogstown University from any and all liabilities for injuries to his/herself, pet or any other properties of his/her which arise in any way out of services and/or products provided by or as a consequence of his/her association with Dogstown University. Owner acknowledges and understands that there are certain risks involved in pet ownership, training and care, including, but not limited to, dog and cat fights, dog and cat bites to humans and/or other pets and the transmission of disease. With owner's signature below, he/she understands the risk involved in putting his/her pet in a cage-less environment and acknowledge and accept exclusive and sole responsibility for all medical expenses to said pet no matter the cause. Owner also authorizes the release of said pet's medical records from pet's veterinarian.

This contract contains the entire agreement between the parties. All terms and conditions of this contract shall be binding on the heirs, administrators, personal representatives and assigns of the owner and Dogstown University.

By signing this contract and leaving pet with Dogstown	University, owner certifies to the
accuracy of all information given about said pet.	

Date:	Signature:

This form must be signed, dated and returned to Dogstown University prior to pet's admittance.

VETERINARY CARE AUTHORIZATION

I,	, (Owner), hereby authorize Dogstown University to seek		
and obtain v	veterinary care for my pet	in the event of a medical	
emergency,	illness and/or injury. I understand	that Dogstown University	
will attempt	to notify me in the event of an emer	gency. I also understand that any veterinary	
costs incurr	ed by Dogstown University for my p	et are my sole responsibility. I authorize	
Dogstown U	Jniversity to charge such expenses	to my credit card; otherwise I agree to reimburse	
Dogstown U	Jniversity for such expenses.		
Signature:		Dated:	
	(Owner)		
Print Name	•		



Dogstown University is proud to provide exceptional care for your pet while they are in our facility. We will gladly do everything your pet needs to continue with any medical maintenance needed during their stay. Please understand that although Dogstown University does all we can to ensure exceptional care, there are certain instances that are unavoidable. A pet's health and age determine factors that can be out of our control. We hope these instances never occur and want our clients to be aware that Dogstown University will care for your pet to the fullest of our capabilities but in the event that sickness or death occurs during your pets stay with us Dogstown University will not accept fault for any incidents or fatalities and will not be liable for any medical expenses.

lient Name:	
et Name:	
lient Printed Name:	
lient Signature:	
Pate:	

*The signee acknowledges ownership of said pet and accepts full responsibility for any incidents and or/fatalities occurred during their pets stay at Dogstown University.

BATH AND OTHER SERVICES RATES

Baths

Dogs at play during regular day care do get dirty. We do not require departure baths, however, we recommend it. Please ask us about scheduling a bath.

Small Short Hair	(under 20lbs.)	\$24.95
Small Long Hair	(under 20 lbs.)	\$29.95
Medium Short Hair	(20-49 lbs.)	\$34.95
Medium Long Hair	(20-49 lbs.)	\$39.95
Large Short Hair	(50-99 lbs.)	\$44.95
Large Long Hair	(50-99 lbs.)	\$49.95
Extra-Large Short Hair	(1001bs. plus)	\$54.95
Extra-Large Long Hair	(100 lbs. plus)	\$59.95
Excessive Matting – additional		\$10.00
Flea Bath - additional		\$10.00
Nails Only		\$10.00
Teeth Brushing		\$ 5.00
Anal Glands	Externally	\$15.00
Ear Cleaning	Per Cleaning	\$ 2.00

Other Services

Flea Treatment (Frontline Plus) - per application \$20.00

Extra brushing, blow drying between daycare sessions \$10.00

Holistic House Food provided by Dogstown University \$2.00 per cup

*MEDICATION ADMINISTRATION RATES

PILLS	\$3.00
INJECTIONS	\$10.00
EYE DROPS	\$3.00
EAR DROPS	\$3.00
CREAMS/OINTMENTS	\$2.00

^{*}ALL CHARGES ARE PER ADMINISTRATION

Prices subject to change without notice

EFFECTIVE FEBRUARY 1, 2013

BOARDING & DAYCARE RATES

DOG BOARDING

Small Mini Suite	\$60/Night
Large Mini Suite	\$65/Night
Large Suite	\$70/Night
Extra Large Suite	\$75/Night
Super Suite	\$75/Night
Extra Super Suite	\$75/Night
Canine Lounge	\$85/Night
Playrooms	\$90/Night

<u>CAT BOARDING</u> - Luxury 3 Level Condo (Up to 2 medium or 1 large cat) \$31/Night

DISCOUNTS & EXTRAS

Additional pet(s) sharing same suite – 20% off nightly rate

All boarding rates include: Overnight stay, full day indoor and outdoor group play and walks, feeding your own food, real time streaming webcams, TVs and music in suite areas, bedding and fleece throws, plus lots more.

DAYCARE:

Full Day	\$31	(7 AM- 7 PM) Monday-Friday
Half Day	\$21	(7 AM-12 PM) Monday-Friday
Extended Day	\$26	(7 AM-2 PM) Monday-Friday

FULL DAY PACKAGES:

- 10 days \$280 = \$28.00/day (savings 30)
- 20 days \$520 = \$26.00/day (savings \$100)
- 50 days \$1250 = \$25.00/day (savings \$300)

HALF DAY PACKAGES:

EXTENDED DAY PACKAGES:

• 10 days - \$190 = \$19.00/day (savings \$20) 10 Days- \$235 = \$23.50/day (savings \$25)